Consider one of the following tasks which you are involved in:
- Cleaning a ward floor
- Taking a patient to the toilet
- Drug administration

List the steps in the task

List barriers to error and accident in this task

List latent failures and active failures which may impact upon this task

Next, complete the root cause analysis sheet on the reverse
ROOT CAUSE ANALYSIS (after NPSA, 2005)

ORGANISATIONAL FACTORS → CONTEXT/LOCAL ENVIRONMENTAL FACTORS → ACTIVE FAILURE (HUMAN ERROR)

PATIENT INCIDENT!

PREVENTATIVE STRATEGIES

BARRIERS/DEFENCES